

QUALITY MANAGEMENT POLICY

TGCC is shaping its vision of a worldwide responsible, committed, and sustainable company around key foundational pillars, including :

- > **Satisfying and anticipating the expectations and requirements of our relevant stakeholders.**
- > **Establishing and further developing a governance approach and efficient project management.**
- > **Embracing organizational resilience when facing crises and the uncertainties of today's world.**
- > **Building our future through innovation, the digitalization of our processes, and the development of skills.**

To this purpose, we place **customer orientation, ethical practices, and the exemplarity of our quality culture** at the heart of our global strategy. We capitalize on the lessons learned from our projects to continuously improve our management and construction processes.

Our Quality Policy is fully integrated into the management system encompassing all our human, technical, and organizational resources. It is built upon :

- > **Continuous improvement of active listening and customer needs satisfaction ;**
- > **Compliance with current laws, standards, and regulations ;**
- > **Proactive integration of risk and opportunity management, including a structured reflection on climate and digital risks ;**
- > **A dynamic and comprehensive training policy to foster the development of our employees' skills ;**
- > **Regular and transparent communication, both internally and externally ;**
- > **Gradual strengthening of evaluation and audit systems to improve quality control and compliance.**

Our Quality System is designed to target **continuous improvement** of our performance and extends across all policies within our integrated management system, including **sustainable development, social responsibility, and workplace well-being**.

It serves as the privileged tool for dialogue with our teams and stands as a guarantee to our clients and partners of our commitment to contractual and regulatory compliance. It reflects our strong dedication to delivering products and services that fully meets expectations.

We are fully committed to maintaining a participatory, adaptive, and effective management approach, in line with applicable standards, laws, and regulations. Our aim is to ensure that every team member finds purpose and personal fulfillment through their contribution to the collective performance.